Buffalo & Erie County Public Library - 2019 Statistics

	Year to Date Totals						Totals for the Month					
	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
System Totals	**1,654,677**	**6,241,651**	**3,889,769**	**305,854**	**352,826**	**155,366**	**274,714**	**641,531**	**633,948**	**46,978**	**53,125**	**31,864**
Member Libraries	1,213,393	192,906	1,881,954	160,105	184,570	112,197	208,004	28,501	325,717	24,908	29,189	22,735
Buffalo Branches	268,487	40,891	254,905	79,049	60,983	9,917	43,913	6,390	41,288	12,692	8,891	1,576
Central Library	150,340	12,504	180,287	66,692	106,547	28,642	18,637	1,549	27,415	9,378	14,924	3,331
Bookmobile	6,931	13,008	7,177	8	726	4,610	1,597	1,577	1,594	-	121	4,222
Institutions	15,526	-	94,544	-	-	-	2,563	-	14,497	-	-	-
e-Branch	-	5,982,342	1,470,902	-	-	-	-	603,514	223,437	-	-	-
MEMBER LIBRARIES												
Alden (Ewell Free)	9,068	3,158	14,113	1,071	1,700	767	2,015	487	2,699	160	229	288
Amherst												
Audubon	95,264	14,244	193,848	10,504	18,975	8,162	15,686	1,670	31,896	1,684	2,845	1,497
Clearfield	90,493	11,443	160,145	6,917	13,764	6,623	17,415	1,551	31,685	1,086	2,965	1,199
Eggertsville-Snyder	52,315	7,960	73,411	5,241	6,276	5,937	7,692	1,019	13,467	803	913	990
Williamsville	18,910	6,407	25,901	1,924	2,866	3,548	3,609	906	5,171	293	604	1,857
Angola	35,268	3,336	19,188	2,015	2,824	596	6,415	544	3,200	272	375	208
Aurora	52,486	8,590	86,221	4,903	10,948	3,008	8,477	1,345	14,402	702	1,561	785
Boston	13,143	3,435	23,011	646	785	2,099	3,097	532	3,677	113	153	681
Cheektowaga												
Julia Boyer Reinstein	80,173	7,588	153,179	16,234	9,539	2,674	12,742	1,093	24,014	2,288	1,375	741
Reinstein Memorial	34,923	5,102	56,343	10,192	4,523	1,962	6,191	783	8,930	1,664	732	441
Clarence	61,006	11,498	114,298	5,729	8,744	8,627	10,678	1,645	21,322	878	1,485	993
Collins	15,603	3,006	26,873	2,533	3,066	3,112	2,566	450	4,011	479	491	504
Concord	21,452	3,182	28,137	2,857	4,389	1,238	3,947	511	4,866	490	736	226
Eden	14,217	3,132	26,468	1,018	1,792	984	2,359	507	4,408	173	279	181
Elma	29,526	7,287	47,883	2,279	2,244	3,941	5,906	1,046	9,016	415	425	802
Grand Island Memorial	33,794	6,397	55,301	2,800	3,843	4,058	7,118	971	10,967	458	745	887
Hamburg												
Hamburg	62,535	11,804	96,689	11,811	11,619	7,381	10,747	1,771	16,770	1,808	1,764	1,319
Lake Shore	25,883	5,112	33,570	2,947	4,122	2,200	4,086	832	5,989	446	517	267
Lackawanna	27,849	3,432	27,926	7,292	4,390	2,367	4,447	524	4,866	1,292	711	444
Lancaster	62,068	9,254	95,561	9,342	11,210	10,909	10,942	1,292	17,569	1,411	1,833	2,429
Marilla	9,874	2,326	22,946	503	993	1,342	1,957	365	3,741	93	175	502

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	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance	Library Visits	Webpage Visits	Circulation	Computer Sessions	WiFi Logins	Program Attendance
Newstead	23,032	3,328	27,916	2,352	4,327	2,955	3,887	517	4,571	335	630	520
North Collins	8,828	2,492	11,689	972	1,957	1,511	1,371	366	1,509	131	278	179
Orchard Park	97,559	11,853	130,264	7,885	12,254	7,810	17,098	1,916	21,888	1,194	1,854	1,773
City of Tonawanda	40,830	6,742	52,581	6,517	4,177	6,772	6,375	943	7,944	954	653	1,086
Town of Tonawanda												
Kenilworth	27,862	4,836	35,844	4,568	4,032	936	4,712	824	5,499	706	597	259
Kenmore	78,865	12,349	138,371	17,989	14,627	5,606	12,648	1,877	22,476	2,792	2,148	872
West Seneca	90,567	13,613	104,277	11,064	14,584	5,072	13,821	2,214	19,164	1,788	2,116	805
BUFFALO BRANCHES												
Coles (formerly East Delavan)	37,243	3,326	20,737	13,323	8,481	882	6,054	478	3,652	2,210	1,361	139
Crane	39,853	5,398	51,893	8,393	6,016	1,589	6,489	836	7,950	1,307	883	270
Dudley	28,030	3,953	30,876	7,324	7,566	772	4,655	635	4,756	1,253	1,068	87
East Clinton	12,038	2,215	22,978	3,084	5,139	946	2,060	298	3,052	533	744	164
González-Soto (formerly Niagara)	34,969	3,640	27,301	11,452	10,595	1,332	5,687	603	4,493	1,981	1,501	267
Merriweather	58,326	3,683	32,327	20,502	10,246	1,338	8,980	605	5,481	2,988	1,364	134
North Park	34,280	15,451	44,599	9,202	5,744	1,634	5,775	2,495	7,150	1,412	873	341
Riverside	23,748	3,225	24,194	5,769	7,196	1,424	4,213	440	4,754	1,008	1,097	174
CENTRAL LIBRARY	150,340	12,504	180,287	66,692	106,547	28,642	18,637	1,549	27,415	9,378	14,924	3,331
BOOKMOBILE	6,931	13,008	7,177	8	726	4,610	1,597	1,577	1,594	-	121	4,222
INSTITUTIONS												
Correctional Facility	9,850	-	63,044	-	-	-	1,651		10,290			
Holding Center	5,676	-	31,500	-	-	-	912		4,207			
e-BRANCH [1]	-	5,982,342		-	-	-		603,514				
Online renewals [2]	-	-	727,836	-	-	-			110,979			
Interlibrary Loans	-	-	7,074	-	-	-			1,039			
Audio Books Downloaded	-	-	175,618	-	-	-			28,247			
Videos Downloaded/Streamed	-	-	208	-	-	-			20			
eBook checkouts/downloads	-	-	373,346	-	-	-			57,245			
Downloaded music/music video	-	-	186,820	-	-	-			25,907			

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under e-Branch.

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by e-Branch personnel; and phone renewals made using the Library's automated phone renewal system.

Buffalo & Erie County Public Library - 2019 Statistics

Buffalo & Erie County Public
LIBRARY

Footnotes in Chronological Order

October 2017 - mid May 2019	Leroy R. Coles, Jr. Library (formerly East Delavan) - Basement meeting/library programs space unavailable due to construction impacting program counts; visit counts estimated to eliminate construction worker entry/exit. Full use resumed in mid May.
January 20, 2019	Audubon, Clearfield and Hamburg - Closed - Winter Weather.
January 25, 2019	Aurora - Closed - Winter Weather.
January 29 - January 31, 2019	System Wide - Multiple early and full closures - Winter Weather / Blizzard Conditions.
February , 2019	System wide - Due to server issue, February 2019 Wifi numbers have been estimated.
Feb. 4, 2019-Feb. 7, 2019	Elma closed for minor construction
February 8, 2019	Orchard Park - No internet service form 9am-3pm.
February 25, 2019	Marilla - Closed - Power outage due to wind storm.
Feb. 25, 2019 - Feb. 26, 2019	Kenmore Library - Closed - Power outage due to wind storm.
Feb. 26, 2019 - Feb. 27, 2019	Williamsville - Closed - Power outage due to wind storm.
Mar. 1, 2019 -Mar 3, 2019	System wide - Due to server issue, March 1-7, 2019 Wifi numbers have been estimated.
Mar. 18, 2019 -Mar 22, 2019	Elma closed - Construction.
Apr. 4, 2019	Riverside - Closed - Circulation desk installation.
May 20, 2019 - June 4, 2019	Julia Boyer Reinstein - Limited parking - Parking lot reconstruction.
June 5, 2019	Julia Boyer Reinstein Limited parking - Lot repaved.
July 20, 2019	Grand Island and Newstead open special Saturday hours 7/20/2019. (Heat Advisory 7/20-7/21)
July 21, 2019	Central, Clearfield, Grand Island, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Newstead, Reinstein Memorial - Opened special Sunday hours in an effort to provide the community with a respite from the extreme heat. (Heat Advisory 7/20-7/21)
July 2019	Bookmobile program attendance for July includes year-to-date event program attendance counts which had not been previously reported.